



WWW.IROKTRAILERS.COM



3016 KANSAS AVE BLDG #8
RIVERSIDE, CA 92507 USA



INFO@IROKTRAILERS.COM



(951)530-8019

CUSTOMER BACKGROUND

CUSTOMER NAME (FIRST, LAST): _____

PHONE #: _____

HOME ADDRESS: _____

CITY: _____ STATE: _____ ZIP CODE: _____

AT IROK, WE'RE COMMITTED TO PROVIDING YOU WITH THE PERFECT TRAILER. TELL US WHAT YOU DRIVE, AND WE'LL MATCH YOU WITH THE IDEAL IROK—BUILT TO TOW SMOOTHLY WITH YOUR VEHICLE!

MAKE: _____ MODEL: _____ YR: _____ COLOR: _____

PLEASE SELECT UP TO TWO UNISEX SHIRT SIZES:

☐

SMALL

☐

MEDIUM

☐

LARGE

☐

X-LARGE

☐

2X-LARGE



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IROK LIMITED TOWABLE WARRANTY

This One-Year Limited Towable Warranty applies to IROK towable products for one years from the Original Purchase Date. Thank you for choosing to purchase an Irok Trailer, a fine product whose design and construction have received the care that quality demands. This important warranty covers many items and is indicative of our desire to stand behind our products and assure our customers' complete satisfaction. If at any time you need to speak with an IROK representative, please find our contact information on our website, www.iroktrailers.com.

The Warrantor warrants to the ORIGINAL CONSUMER PURCHASER ONLY, when purchased from an authorized Irok Trailer Dealer, for a period of one (1) years from the date of purchase (Warranty Period), that the welded structure of this vehicle shall be free of substantial defects in materials and workmanship attributable to the Warrantor.

EXCLUSIONS FROM THIS WARRANTY: The Warrantor expressly disclaims any responsibility for damage to the unit when the damage is due to condensation, normal wear and tear, or exposure to the elements. The Warrantor makes no warranty with regard to, but not limited to, the chassis, including, without limitation, any mechanical parts or systems of the chassis, axles, tires, tubes, batteries, and gauges, routine maintenance, or equipment. Their respective manufacturers and suppliers may warrant some of these items. Warranty information with respect to these items is available from your dealer.

The Warrantor makes no warranty with regard to any vehicle used for commercial, rental, or business purposes, or any vehicle not registered and regularly used in the United States or Canada. For purposes of this limited warranty, it shall be deemed conclusive evidence of commercial, rental, or business purposes if the recreational vehicle is licensed, titled, registered, or insured in the name of any corporation, LLC, or any other form of business or commercial entity.

LIMITATION AND DISCLAIMER OF WARRANTIES: The Warrantor expressly limits the duration of all express and implied warranties of merchantability and all implied warranties of fitness for a particular purpose, except in those states that do not allow this exclusion. The Warrantor expressly disclaims all implied warranties of merchantability or fitness for a particular purpose after the expiration of the Warranty Period. No action to enforce express or implied warranties shall be commenced later than ninety (90) days after the expiration of the Warranty Period.

There is no warranty of any nature made by the Warrantor beyond that contained in this Warranty. No person has authority to enlarge, amend, or modify this Warranty or to bind the Warrantor to any action under this warranty, except the Warrantor.

SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, so the above limitation may not apply to you. No action to enforce express or implied warranties shall be commenced without prior written notice to the manufacturer and/or Warrantor at the address listed above of the alleged defect or nonconformity or the authorized repair facility's failed repair attempt. The MANUFACTURER, at its direct option, shall have a final opportunity to remedy the issue.

DISCLAIMER OF CONSEQUENTIAL AND INCIDENTAL DAMAGES: The original consumer purchaser of this vehicle, any person to whom this unit is transferred, and any person who is an intended or unintended user or beneficiary of this unit, shall not be entitled to recover from the Warrantor any consequential or incidental damages. The Warrantor will remedy substantial defects in materials and workmanship caused by the Warrantor. The Warrantor shall elect to remedy the defect from among the following: repair or replacement. Warranty performance can only be obtained at the Warrantor's authorized dealers and service centers or from the Warrantor at the discretion of the Warrantor. All costs incurred in transporting this recreational vehicle for warranty service shall be borne by the Purchaser. The Warrantor shall remedy the defect within a reasonable amount of time after appointment and delivery by the Purchaser. All of the Warrantor's expenses in remedying the defect shall be borne by the Warrantor.

PURCHASER'S OBLIGATIONS: The Purchaser shall deliver this vehicle for warranty service within a reasonable time after discovery of the defect and in no event after the expiration of the Warranty Period, which is one (1) years. All expenses incurred by the Purchaser in obtaining warranty service shall be borne by the Purchaser. Warranty service shall, whenever possible, be scheduled with the selling dealer by appointment to avoid possible delays. The Purchaser can, if necessary, obtain a list of persons authorized to perform warranty service by contacting the Warrantor at the above address. No action to enforce express or implied warranties shall be commenced without prior written notice to the manufacturer and/or the Warrantor at the address listed above of the alleged defect or nonconformity, or the authorized repair facility's failed repair attempt. The MANUFACTURER, at its direct option, shall have a final opportunity to remedy the issue.

EVENTS DISCHARGING WARRANTOR FROM OBLIGATION UNDER THIS WARRANTY: Misuse or neglect, including failure to provide reasonable and necessary maintenance, unauthorized alteration, accident, improper loading, commercial use, or leasing of the vehicle, shall discharge the Warrantor from any obligation under this Warranty. Notwithstanding these or other terms discharging the Warrantor, the provision of service by an IROK authorized service center, authorization of repairs by IROK, or any other attempt to resolve a complaint or request for warranty service shall not constitute a waiver of the Warrantor's rights.

PARTS AND DESIGN CHANGES: The Warrantor reserves the right to change the parts and design of its vehicle from time to time without notice and with no obligation to maintain spare parts or make corresponding changes in its products previously manufactured.

OBTAINING WARRANTY SERVICE: To ensure your local dealer's personal interest in your complete satisfaction, it is recommended that all warranty service be performed by the authorized dealer from whom you purchased your unit. Following a move or as you are traveling, should warranty service become necessary, such service shall be performed by any authorized dealer in the United States or Canada. Such service shall also, whenever possible, be scheduled by appointment to avoid possible delays.

WARRANTY REGISTRATION: A warranty registration is to be completed by the owner at the time of purchase and returned to the Warrantor. The return of this registration is a condition precedent to warranty coverage; failure to return the completed registration to the Warrantor will invalidate this Warranty.

OTHER WARRANTIES: As indicated in the paragraph above, entitled 'Exclusions From This Warranty,' certain items that are not covered by this Warranty may be warranted separately by their manufacturers or suppliers. To validate those warranties, you may also be required to complete and return the warranty forms included with the information package to the appropriate manufacturer. See these warranties for their terms and conditions. These other warranties may cover such items as the chassis, tires, tubes, and batteries, which are not covered by this Limited Warranty.

For service or parts required for these products, it may be necessary to write or call the product manufacturer to obtain the nearest authorized service center location. In requesting parts for separately warranted products from the manufacturer of the product or its authorized service center, it may also be necessary to first obtain a warranty work authorization number before the work is done. It may also be necessary to provide the product name, model, and serial number along with the description of the problem and the part needed, plus shipping instructions.

OWNER ASSISTANCE: Your confidence and goodwill are important to IROK, as is maintaining a pleasant relationship with our dealers. We, at IROK, recognize that there may be occasions when a warranty or service problem is not handled to your satisfaction. After discussing the situation with the dealership management, if your problem has not been resolved to your satisfaction, we welcome you to contact the IROK Customer Service Manager at the address listed above. Our recommendations for an agreeable solution will be communicated to the local dealer.

Purchase Date: _____

V.I.N.# Last Six Digits: _____

Model: _____

Purchaser Name: _____

Purchaser Signature: _____

Witness Name: _____

Witness Signature: _____